

COMPANY PROFILE



MFT Fulfillment Centre is an international full service 3PL (Third Party Logistics) order fulfillment company headquartered in the UAE.



**DELIVERING
DELIGHT**

**Global
Bespoke
Order
Fulfillment
Solutions**

Our Profile



OUR CUTTING EDGE BUSINESS SOLUTIONS

MFT Fulfillment Centre leads the third-party logistics (3PL) industry with cutting-edge technology, seamless integration, and an uncompromised commitment to quality.

Our services include:

- Warehousing, Storage & Supply Chain Management
- E-Commerce ready Order Fulfillment Services
- Dedicated Call Centre Services
- Courier Services (with First & Last Mile Delivery)
- Packaging & Label Printing
- Global Shipping
- Customs Clearance Services
- Cash on Delivery Services
- Returns Management



TRUSTWORTHY

Plain and simple, you can trust us to manage your complete order fulfillment process.



FAST

24-hour order shipping.
Happy customers = Happy clients.



REAL PEOPLE

Every client has a dedicated Account Manager to handle your account..



With over 30 operating hubs across the globe, we handle diverse eCommerce logistics in Africa, UAE and Europe.



CLIENT-CENTERED SERVICE DELIVERY

We are dedicated to providing our customers with the best drop shipping and order fulfillment experiences possible, enabling them to reach new markets and grow their businesses, all the while reducing their overhead expenses.

Our goal is to empower brands and boost customer satisfaction with our full-range of and order fulfillment and delivery services.

Our unmatched service provision allows our clients to ship faster and reduce freight costs by up to 45%.



TIME DEFINITE & EFFICIENT SOLUTIONS

Our renown time definite and customized solutions rely on an extensive infrastructure of integrated API solutions, a well-connected network, an efficient and reliable fleet of courier bikes and vehicles, and an exceptional customer experience.

Prior to onboarding, our team conducts an individualized analysis of your business, and we offer custom made solutions that enable you to focus on growing your business while we handle your inbound needs.

Our research processes include:

- Material supply scenarios
- Lead times
- Delivery demands
- Cost effective Processes

OUR CENTRAL LOCATIONS:

**UAE | SOUTH AFRICA | NIGERIA |
KENYA | GHANA | TANZANIA |
RWANDA | UGANDA.**



OUR GROWTH

2016

Our company was founded in the United Arab Emirates.

2017

- We expanded to Kenya, and established networks in over 30 counties in the country.
- Introduced Warehousing Facilities.
- Developed a mobile application for real time tracking of shipment.

2018

- We expanded to Tanzania, Uganda, Nigeria, Rwanda, Nigeria & Ghana.
- Introduced Warehousing Facilities.

2019

- Acquired a state-of-the-art end-to-end cloud-based ERP system that runs order fulfillment, delivery, call center and warehousing across all our branches from a central point.
- Acquired more warehouse facilities each measuring approximately 5,500 sq ft.

2021

We expanded to South Africa and the DRC.

OUR SERVICES

E-COMMERCE READY ORDER FULFILLMENT SERVICES

E-commerce order fulfillment and drop-ship order fulfillment are absolute “musts” for businesses these days. Doing it well, is the key, which is why MFT Fulfillment Centre is the Best order fulfillment company.

We provide complete services for receiving, processing and delivering orders to our customers. We rely on a stable, continuously improving platform to manage all orders; its state-of-the-art control panel allows customers complete control over their inventory and SKUs, and enables a high degree of accuracy.

PACKAGING & LABEL PRINTING

Packaging and label printing play a key role in logistics, both in delivery and storage solutions.

We provide quality packaging solutions.

LAST MILE DELIVERY & CASH ON DELIVERY (COD) MANAGEMENT

MFT Fulfillment Services offers cutting edge solutions with cash on delivery solutions coupled with easy returns processes and return shipping with digitally tracked orders.

According to studies, 92% of consumers will buy something again if the returns process is easy.

This is one of our critical edges over other similar businesses as it helps with better customer experience and building of trust with customers.

We ensure that your customers are happy and we grow together with the strong footprint we have in Africa, Europe and the UAE.





> WAREHOUSING & SUPPLY CHAIN MANAGEMENT

We can manage your bulk inventory, pallets, cross-docking, lot-controlled inventories and quality control and most anything else you want to throw at us. We ship to major retail stores and large distribution centers every day.

We understand the importance of Compliance and retailer-specific routing guides to ensure your products make it to their destination accurately and efficiently.

> INTERNATIONAL FREIGHT & COURIER SERVICES

MFT Logistics International Freight & Courier understands the supply chain challenges businesses encounter in the order fulfillment process.

As such, we have harnessed the dynamics of the industry to be able to offer flexibility and custom made solutions for individual business needs.

OUR

PORTFOLIO

Helping businesses run efficiently and meet their order fulfillment expectations is the heartbeat of our organisation.

Below is a portfolio of some of our clients.

CÉLESTE[®]
KRUZCUP[™]

BIG OR SMALL WE HOLD IT ALL

TENEVOY PROFIL





**DELIVERING
DELIGHT**

Contact Us



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